REAL WORLD TESTING RESULTS REPORT TEMPLATE

GENERAL INFORMATION

Plan Report ID Number: 20241101sol

Developer Name: SolidPractice Technologies, LLC

Product Name(s): SolidPractice

Version Number(s): 2.0

Certified Health IT Product List (CHPL) ID(s): 15.05.05.3095.SOLP.01.00.1.211227

Developer Real World Testing Plan Page URL: https://www.solidpractice.com/real-world-testing.php

Developer Real World Testing Results Report Page URL Same As Above

Related ICS Versions of Product (if not included in original plan):

[OPTIONAL] CHANGES TO ORIGINAL PLAN

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change [Summarize each element that changed between the plan and actual execution of Real World Testing]	**Reason** [Describe the reason this change occurred]	**Impact** [Describe what impact this change had on the execution of your Real World Testing activities]
On 170.315.(g)(7) we simulated usage	The API was not triggered in production	Minimal, if any, as we simulated the exact steps that would have been used if triggered in production

[IF APPLICABLE] ICS PRODUCT(S)

If a developer chose to utilize inherited certified status (ICS) for a product originally outlined in their Real World Testing plan, the ICS products must be included in Real World Testing if the originating listing is withdrawn following ICS certification.

ICS Products	
Product Name(s):	NONE
Version Number(s):	
CHPL ID(s):	
Date(s) of ICS Certification:	

[IF APPLICABLE] WITHDRAWN PRODUCT(S)

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Withdrawn Products	
Product Name(s):	NONE
Version Number(s):	
CHPL ID(s):	
Date(s) Withdrawn:	
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Provide a summary of the Real World Testing methods deployed to demonstrate real-world interoperability, including any challenges or lessons learned from the chosen approach. Summarize how the results that will be shared in this report demonstrate real-world interoperability.

If any non-conformities were discovered and reported to the ONC-ACB during testing, outline these incidences and how they were addressed.

Note: A single Real World Testing results report may address multiple products and certification criteria for multiple care settings.

For 170.315.(g)(7) The criterion required the certified Health IT module to provide an API and supporting documentation that enabled external applications to request an unique patient identifier from the certified Health IT module that could be used to request additional patient data. This technical API was available in our Production environment but wasn't triggered in usage. So, we helped the users to carry out the tests in their Staging environment.

We recorded the frequency that the patient ID requests were received by providers via the API to demonstrate that the certified capability was available and effective, regardless of the frequency it was used. Our expectation was that there would be a low utilization by providers with a high success rate.

For 170.315.(g)(9) Most of the CCD requests came from our system components, such as Patient Portal, which already knew patient identification and thus we did not need an additional patient lookup step via the API for g7.

For 170.315.(g)(10) This criterion required the certified Health IT module to provide an API meeting FHIR requirements and also supporting documentation that enabled external applications to request patient data by category from the certified Health IT module.

We recorded the frequency that patient data requests for USCDI data were fulfilled via the API to demonstrate that the certified capability was available and effective, regardless of the frequency that it was used. Our expectation was that there would be a low utilization with a high success rate.

STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

Voluntary standards updates must be addressed in the Real World Testing results report. Real World Testing results reports must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made for the submitted plan.

Indicate as to whether voluntary SVAP standards are leveraged as part of the certification of your health IT

product(s).

[ ] Yes, I have products certified with voluntary SVAP standards. (If yes, please complete the table below.

[X] No, none of my products include these voluntary standards.

Standard (and version)	
Updated certification criteria and associated product	
Health IT Module CHPL ID	
Date of ONC-ACB notification	
Date of customer notification	
Conformance method and measurement/metric(s)	

Care Setting(s)

The expectation is that a developer's Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use.

List each care setting that was tested.

Ambulatory Primary Care

Metrics and Outcomes

Health IT developers should detail outcomes from their testing that successfully demonstrate that the certified health IT:

1. is compliant with the certification criteria, including the required technical standards and vocabulary codes sets;
2. is exchanging electronic health information (EHI) in the care and practice settings for which it is marketed for use; and/or,
3. EHI is received by and used in the certified health IT.

(from 85 FR 25766)

Health IT developers could also detail outcomes that did not result from their measurement approach if that better describes their efforts.

Within this section, health IT developers should also describe how the specific data collected from their Real World Testing measures demonstrate their results. Where possible, context should be provided to the measures and results to understand the number of sites/users/transactions tested for the specified measures (i.e., the denominator for comparison to the reported results). If applicable, any Relied Upon Software that is used to meet a criterion's requirements should be included in this section.

Measurement/ Metric	Associated Criterion(a)	Relied Upon Software (if applicable)	Outcomes	Challenges Encountered (if applicable)
1) Number of requests for a patient ID or token 2) Number of requests that provided sufficient information to provide a valid response	G7	None	1) 4 (Simulated) 2) 2 (Simulated)	None

1) Number of CCD export requests	G9	None	1) 773	None
1) Number of requests for developer access to the FHIR environment. 2) Number of calls to FHIR resources to access patients' data.	G10	None	1) 1 2) 1054040	None

KEY MILESTONES

Include a list of key milestones that were met during the Real World Testing process. Include details on how and when the developer implemented measures and collected data. Key milestones should be relevant and directly related to outcomes discussed.

For each key milestone, describe when Real World Testing began in specific care settings and the date/timeframe during which data was collected.

Key Milestone	Care Setting	Date/Timeframe
1st quarter results report created 2nd quarter results report created	Ambulatory	3-31-25 6-30-25
3rd quarter results report created 4th quarter results report created	Ambulatory	9-30-25 12-31-25
. Submit consolidated RWT Results to ONC	Ambulatory	2-1-2026